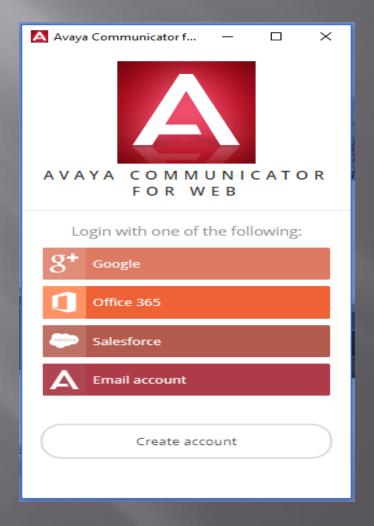


LC VOICE COMMUNICATOR FOR WEB SETUP GUIDE

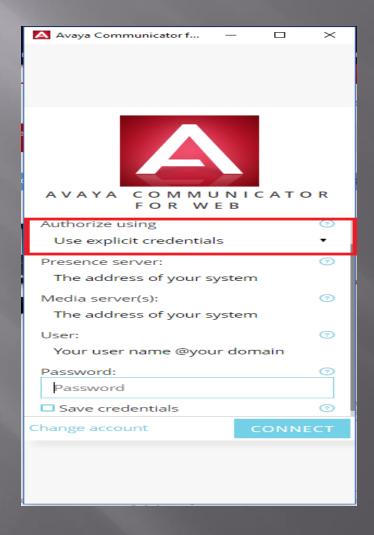
Step 1: Access Google Play Store download -- download the extension Avaya Communicator from web

Step 2: Choose how you want to access communicator for the web. You will then be off netted to the Zang website where you will need to register your account with them.

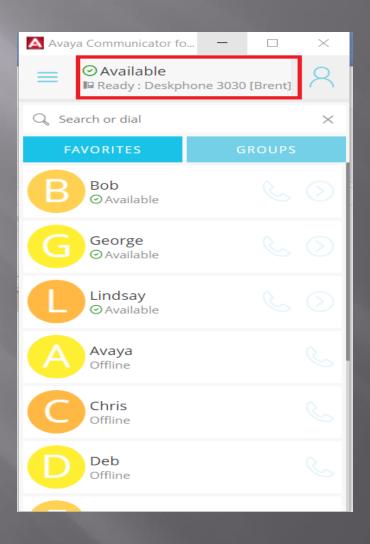


Step 3: After registration, the Zang app will appear as pictured below. Select the "Use explicit credentials" option in the highlighted dropdown menu.

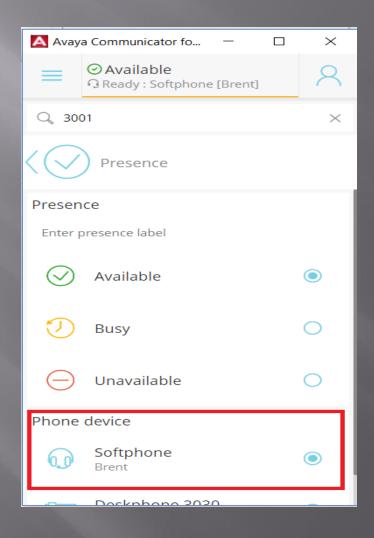
Step 4: Fill in the remaining fields with the information you were provided



Step 5: Once logged in the default setting is set to your Deskphone. Select the highlighted to change to softphone.



Step 6: Select the radio button for softphone. Then press the back arrow which is to the left of the word Presence.



You are now in softphone mode and ready to make and receive calls. For detailed information on all features please click the link below.

http://www.esna.com/services/education/RH5 Avaya/ACW IPO User/index.htm#t=RH 5 ACW User%2FWelcome ACW UserGuide%2FWelcome ACW UserGuide.htm

